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Drop-shipping FAQ

How will my items be shipped and at what cost?

We ship via UPS, USPS, DHL and FedEx. All Shipments include tracking information. Most small orders are shipped via USPS First Class Mail. The cost for shipping small orders (1-3 pieces) will be approximately \$2.99. The price to ship larger orders will vary depending on weight and destination.

How will you notify us of shipment?

After we ship your order, you will receive an automated email with the tracking number from our system.

Is there a membership fee?

No, unlike other drop shipping company, we do not charge for our services.

How will I know if a product is out of stock?

You can view our real-time inventory from our website. The products you see on our website are items that are in stock. Our inventory is automatically updated once an item is sold. We can also send an automated email to you when inventory is low.

How will I know what your new arrivals/promotions are?

We offer our drop-shipping customers free email marketing. We send our wholesale customers eBlasts and new arrival emails to inform them of any new arrivals or promotions we are running. We can send your customers the same material, with your logo and contact information NOT ours.

What format is your data and inventory feeds?

We use CSV format spreadsheets. You can also subscribe to our RSS feeds to be updated on frequently changing website content like new arrivals and special offers.

Do you charge handling fees / drop ship fees?

There are no drop-ship fees for new customers. However, you must maintain a certain amount of sales, or a fee may be charged. We will not charge any fees before discussing with you.

Do you offer blind shipping?

Yes we will ship with all of your company's information. You must provide us with your company logo and any other information you would like on printed materials.